



In this age of everything going online for everyone to see, you can become an internet villain. Your name could be placed on a bad customer list, and the punishment could leave you on the street the next time you try to ride a Uber and/or book an Airbnb stay.

When you have a specific complaint about one of the share services, hotel, airline or other travel-related experience, don't hurt yourself by posting it online. Make direct contact with officials of the service involved. Or let your travel agent know of your problem.

That way, it won't be ignored, or worse get your name on a gripe lis. By going by the right channels, something effective should give you satisfaction. [www.usatoday.com/story/travel/advice/2018/05/06/negative-travel-reviews-uber-and-airbnb-rate-you-back](http://www.usatoday.com/story/travel/advice/2018/05/06/negative-travel-reviews-uber-and-airbnb-rate-you-back)