



It can and does happen when forgetful or vulnerable seniors are wandering the world. The tiny eyes and ears box may disappear, whether you're distracted at a restaurant table, hotel room or theater. Or in the worst scenario, stolen by a pickpocket.

As soon as you know it's missing, take immediate steps to solve the problem. Do everything possible to cancel it's illegal use by thieves. Report the loss to your service provider, and ask for help to locate the smartphone. If and when you're sure it will never be returned to you and the service is officially cancelled, buy a new device and set it with different ID.