



Busy terminals can be confusing and frustrating for senior travelers in wheelchairs. When necessary to get help, ask at any airline desk to contact the resident Complaints Resolution Official (CRO) for you.

Laws require there are trained CRO personnel on duty at all times in U.S. and major foreign airports. A website that offers constantly updated info for those who must travel with wheelchairs, go to *[emerginghorizons.com](http://emerginghorizons.com)*